

HOUSEHOLD INTERNET CONNECTION MONITORING AND TROUBLESHOOTING THROUGH VOICE BASED TELEPHONY DEVICES

ABSTRACT

A method for monitoring an Internet connection can include the step of detecting a connectivity problem with a household Internet connection. A problem contact point can be determined. A communication connection that is different from the household Internet connection can be established with the contact point. For example, a voice connection can be established with the contact point. A problem notification can be conveyed to the contact point through the established communication connection.